

# "We're all patients"

FIRST LIBERIAN-FRENCH INTERNATIONAL CONFERENCE ON PATIENT PARTNERSHIP (100 ATTENDEES)

MONROVIA - JANUARY 31ST, 2023

WITH THE PRESENCE OF LIBERIA MINISTER OF HEALTH, FRENCH  
AMBASSADOR AND WHO COUNTRY REPRESENTATIVE



## Key messages

### "Partnership in care"

**concept** : patient partnership means doing "with" users, more than doing "for" them (= patient centred care). Patient experience and knowledge can help to improve health services and bring positive impacts to all.

**Achievements** in the health care facilities already involved in the project, show dynamic interactions between health care workers, community representatives, patient associations and users.

### Patient associations

experiences showed high levels of engagement: peers' support in mental health or health care workers learned from members of patients associations.

Patient partnership is complex and needs co-building approach to develop confidence; but **experiencing** once would generates a continuous desire and motivation to move forward.

## What comes next ?

Keep working groups active including users and professionals from Redemption hospital, Pipeline & Barnesville clinics, to develop local projects including :

- customer service training,
- health talks within the community,
- patient partners groups (peer support), in complementarity with community leaders, religious and traditional healers,
- building confidence between patients and care givers.



**Thanks a lot !** To Ada G.Zuagar for the coordination; Cultivation for Users Hope (CFUH) / Liberian association of Psycho-Social Services (LAPS) / Positive Living Association Liberia (PLAL) / all working groups for sharing their experiences; A Berkesse & C Wong for their expertise; MSF, SPILF, FHF and COREB for their support.

INTERESTED BY PATIENT PARTNERSHIP?  
PLEASE CONTACT US!

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